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How to:

Uninstall Trend Micro OfficeScan Client

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1 Introduction

This guide shows you how to uninstall Trend Micro OfficeScan Client and install Microsoft Security Essentials. Only for Windows 7.
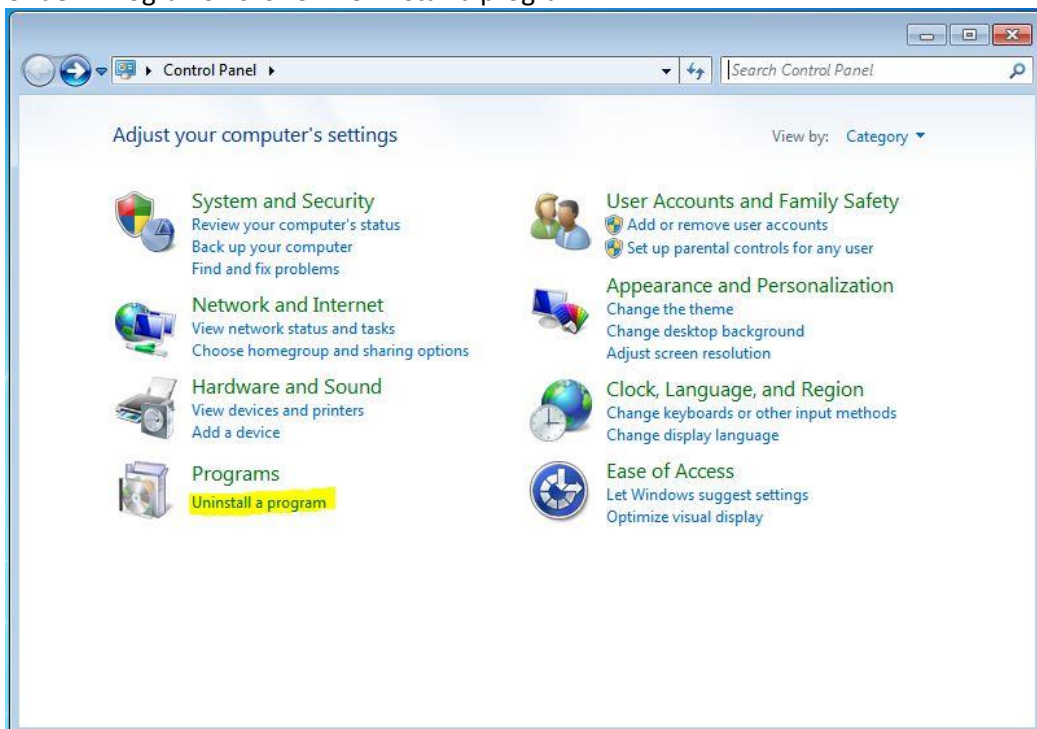
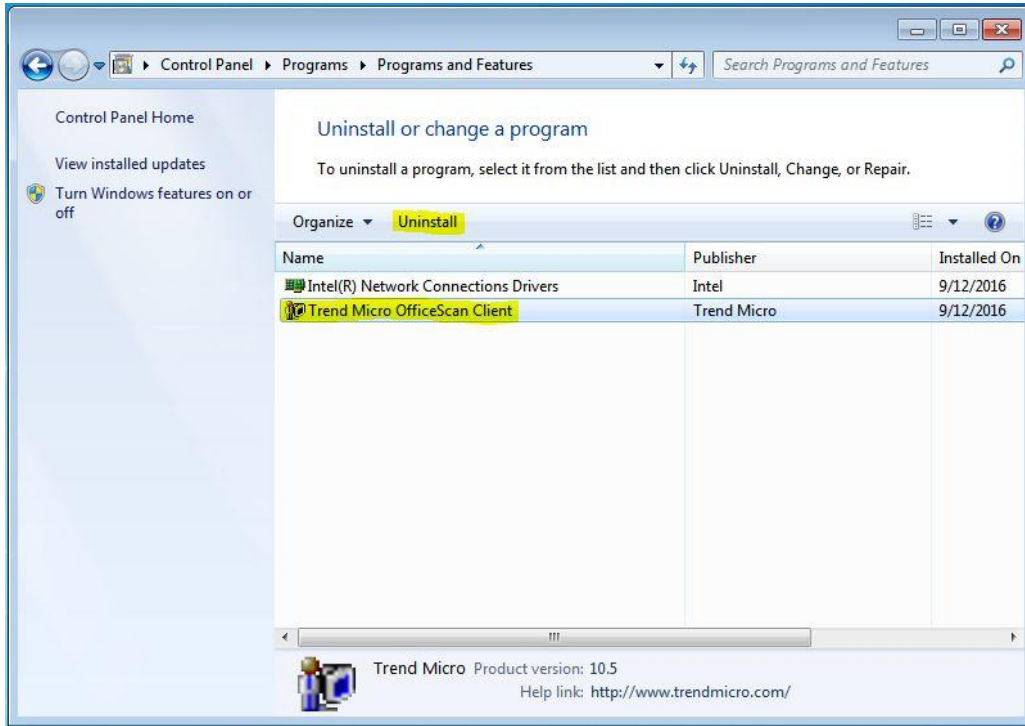# 2 Instructions

2.1 Download Microsoft Security Essentials

1. You will find Microsoft Security Essentials on the following link:
    a. https://support.microsoft.com/en-us/help/14210/security-essentials-download
    b. Scroll down and find the version you want to install. The versions are sorted by language.
2. DO NOT click "Run" when you have downloaded the software, but save it to a folder where you can find it later.
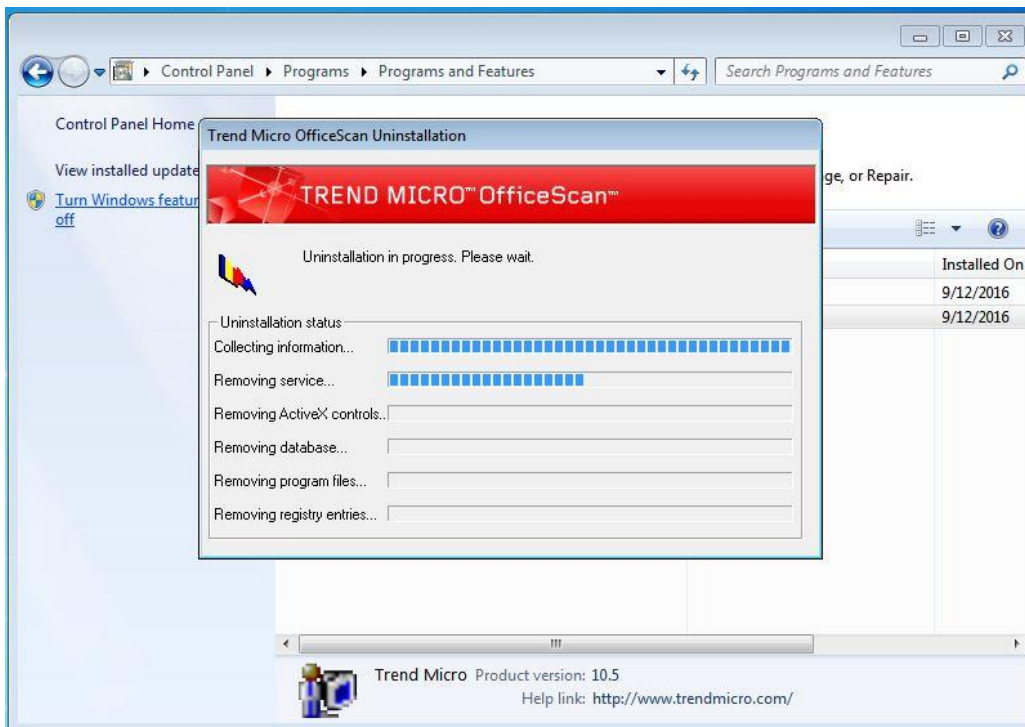
2.2 Uninstall Trend Micro OfficeScan Client

1. Click "Start" and open Windows Control Panel.
2. Under «Programs» click on «Uninstall a program»

3. Find «Trend Micro OfficeScan Client» and click "Uninstall".

4. Wait for the uninstallation process to start, and when prompted for password enter "test" (without the quotation marks). Wait until the uninstallation process completes then reboot your computer.

2.3 Install Microsoft Security Essentials

1. Go to the folder you used to save the installation file you downloaded previously and start the installation.
2. Click "Next" on the first screen

3. Read the software license terms and click "I accept"

4. Click "Install"

5. Wait while the installation completes

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6. Make sure "Scan my computer for…" is checked and click "Finish"

7. Let the scan complete and you are done.

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